



Customer satisfaction survey

As part of our continuous improvement process, we invite you to fill out this questionnaire and give your opinion on various aspects of our business relationship.

Your opinion is important to us, please rate from 1 to 10 :

Company :

Country :

ZIP code :

Name :

First Name :.....

Your MATISEC contact :

Rate from 1 to 10

• TRAITEMENT of your demands :

Responsiveness of answers	<input type="text"/>
Relational quality	<input type="text"/>
Home phone	<input type="text"/>
Your sales manager	<input type="text"/>
Your sales administration	<input type="text"/>
Your after-sales service	<input type="text"/>
Delivery times Acknowledgement of receipt of order	<input type="text"/>



Customer satisfaction survey

• ***Ou Products :***

Sales presentation

Product quality :

Respiratory range

Chemical Protective Clothing Range

Range of Suit and Ventilated Hood.....

Special Installations Range.....

Other range, specify :

Level of price

Delivery times

• ***Our Services :***

Training

Our Helpine

Maintenance

The company in general

SUGGESTIONS

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***Thank you for answering this questionnaire.
To be sent by e-mail to matisec@matisec.fr
or give to your sales contact person***