

Customer satisfaction survey

As part of our continuous improvement process, we invite you to fill out this questionnaire and give your opinion on various aspects of our business relationship.

Your opinion is important to us, please rate from 1 to 10:		
Company:		
Country:		
ZIP code :		
Name:		
First Name:		
Your MATISEC contact:	••••	
Rate from 1 to 10		
• TRAITEMENT of your demands :		
Responsiveness of answers		
Relational quality		
Home phone		
Your sales manager		
Your sales administration		
Your after-sales service		
Delivery times Acknowledgement of receipt of order		



Customer satisfaction survey

Sales presentation Product quality: Respiratory range Chemical Protective Clothing Range Range of Suit and Ventilated Hood Special Installations Range Other range, specify: Level of price Delivery times Our Services: Training Our Helpine Maintenance The company in general	• Ou Products:	
Respiratory range Chemical Protective Clothing Range Range of Suit and Ventilated Hood. Special Installations Range. Other range, specify: Level of price Delivery times • Our Services: Training Our Helpine Maintenance The company in general	Sales presentation	
Chemical Protective Clothing Range Range of Suit and Ventilated Hood	Product quality:	
Range of Suit and Ventilated Hood	Respiratory range	
Range of Suit and Ventilated Hood	Chemical Protective Clothing Range	
Special Installations Range Other range, specify: Level of price Delivery times Our Services: Training Our Helpine Maintenance The company in general		
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The company in general	Our Helpine	
The company in general		
	Maintenance	
SUGGESTIONS	The company in general	
30 3 323 1101 13	SUGGESTIONS	

Thank you for answering this questionnaire.
To be sent by e-mail to matisec@matisec.fr
or give to your sales contact person